

# Signage Manager Setup for CDE8620/CDE7520/CDE6520/CDE5520/CDE4320

**IMPORTANT NOTE:** If you purchased SW-216 Signage Manager licenses, please send the LAN MAC Address of your CDE displays to ViewSonic so it can be added to our activation servers. Software will not activate if this is not fulfilled.

## Equipment needed

- USB Stick (2GB or larger)
- Keyboard and Mouse (Wireless preferred)
- Display Remote Control
- Windows 10 PC to run Signage Manager CMS

## Application:

- Console and Player APK files (included in this zip package)
- Signage Manager for Windows - [Signage Manager Download](#)

## Setting up the Display for Signage Manager

- 1) Turn on the display and follow the initial setup on the screen.
- 2) Press the Menu button the remote control and go to Advanced menu.
  - a. Power Save = Mode 3
  - b. ECO Mode = OFF
  - c. Boot Logo = OFF
  - d. Auto Signal Detection = OFF
  - e. No Signal Standby = OFF
  - f. Switched On State = Forced On
- 3) Press the Home Button on remote control then click Settings
  - a. Network – make sure you have connection to the internet, either by Wired or Wireless LAN
  - b. Device – Signage Display
    - i. Check Unknown Source
  - c. System – About
    - i. Online System Updates – Turn Off Automatic Update

## Installing the Signage Manager APK's

- 1) Copy the two APK files on a USB Stick formatted with FAT32
- 2) Insert the USB Stick to an open USB Port in the back of the display
- 3) Using the remote, click Home and then Folders

- 4) Select the USB Stick from the lower left panel of the Folders screen
- 5) Select and install the Console APK then click Done (do not click Open!)
- 6) Select and install the Player APK then click Done (do not click Open!)
- 7) Exit the Folders app then run the Signage Service app
- 8) If asked to "Enable Service" to run in background, select OK

### Activating Signage Manager

- 1) From the Signage Manager Basic Settings screen, use the remote to select and click Advanced
- 2) Go to Information then Activate License
- 3) Go to System->Power Save, and Disable "Device Goes to Sleep or Shutdown....." then click Set
- 4) Go to Default Launcher make sure the slider for Appstart is ON.
- 5) Go back to the Basic Settings Screen and make note of the IP Address of the display. This will be needed once ready to push content.

### Setting the Signage Launcher as the Custom App

- 1) Click Home on remote control then go to Settings
- 2) Go to Device->Signage Display->Custom App
- 3) Select Signage Service Then Save
- 4) Click the Menu button on remote control
- 5) Go to Advanced then Boot on Source
- 6) Select Input->Custom
- 7) Confirm

### Suppressing Signage App Notifications

- 1) Click Home on remote control then go to Settings
- 2) Go to Device->Apps
- 3) Click Signage Player, scroll down to bottom, and turn off Notifications
- 4) Go back then Click Signage Service, scroll down, and turn off Notifications

### Signage Manager Content Management Software for Windows

Download the User Guide [here](#)

Important Note: Make sure to Select All Models/Legacy Models when creating the Playlist. This is also where the IP Address noted earlier will be used as it will identify the display. You can change it to a more recognizable name by hovering over the display listed on the right of the interface then clicking the pencil icon.